

Storm & flood contact information for residents



I want to...	How to report:
Report a fire, police or medical emergency where immediate action is required	Dial 9-1-1 only if you feel your safety is at risk.
Report a <u>public</u> road, sewer, water, facility or parks emergency (e.g: downed tree, water over the road or debris blocking a roadway)	<p><u>DURING regular business hours (M-F, 8:30 to 4:30pm)</u></p> <p>1) call 905-318-5932 2) report via HaldimandCounty.ca > Report</p> <p><u>AFTER regular business hours</u></p> <p>1) call the after hours reporting line at 1-888-849-7345</p>
Report a downed power line caused by a storm or accident	Report a downed power line to both 911 and Hydro One at 1-800-434-1235. Do not approach the downed wire and stay back at least 10m.
Report a power outage or find out when my power will be restored	Call Hydro One's 24/7 province-wide outage hotline at 1-800-434-1235. Residents can view Hydro One's live outage map which includes restoration time information at stormcentre.hydroone.com .
Build or repair a shoreline protection structure (e.g: breakwall)	<p>Contact the conservation authority whose jurisdiction your property falls within. If you aren't sure which CA you should contact, check the Lake Erie Flood Zone Property Lookup tool at HaldimandCounty.ca/floods.</p> <p>Grand River Conservation Authority Phone: 519-621-2761 Toll free: 1-866-900-4722 E-mail: grca@grandriver.ca</p> <p>Long Point Region Conservation Authority Phone: 519-842-4242 E-mail: planning@lprca.on.ca</p> <p>Niagara Peninsula Conservation Authority Phone: 905-788-3135 E-mail: info@npca.ca</p>

For more information, visit HaldimandCounty.ca/floods.

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There are several things you can do to stay informed when flooding is imminent or occurring in Haldimand County:

- Visit Haldimand County's website & social media feeds: haldimandcounty.ca, Twitter @HaldimandCounty, and Facebook (Haldimand County). During a flood event, the most up-to-date information will be posted on these channels.
- Monitor the media. Both Haldimand County & conservation authority flood messages are distributed to area TV stations, radio stations and newspapers for broadcast and publication. 92.9 The Grand FM is Haldimand County's official emergency information broadcast partner.
- Visit the conservation authorities' websites and social media feeds.

Grand River Conservation Authority – www.grandriver.ca

twitter.com/grca_flood_msg

twitter.com/grandriverca

facebook.com/grandriverconservation

Long Point Region Conservation Authority – www.lprca.on.ca

facebook.com/LongPointConservation

twitter.com/longpointca

Niagara Peninsula Conservation Authority – www.npca.ca

facebook.com/NPCAOntario

twitter.com/NPCA_Ontario

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