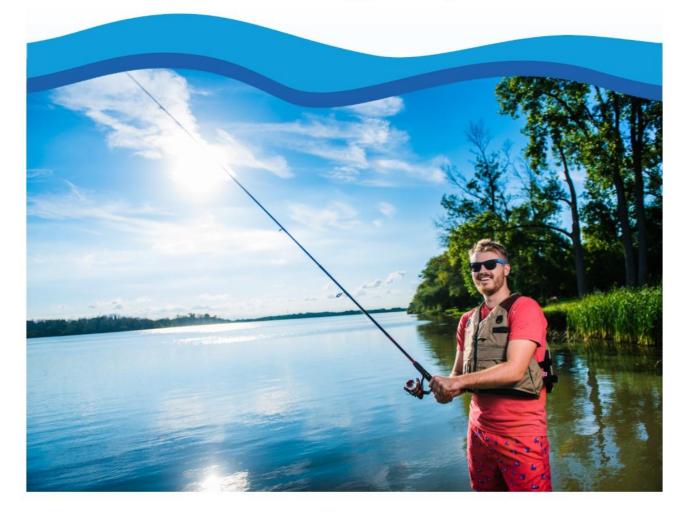
# 2019 Year-End Advertising & Marketing Report





February 2020 vs.3

## Consumer Shows

## North American International Motorcycle Supershow (Saturday,

January 5)

In partnership with SWOTC's Cruise The Coast. 60,000+ attendees.



### Toronto International Bicycle Show (March 1-3)

In partnership with SWOTC and Dunnville Grand Tour. Over 900 Haldimand Cycling and Hiking maps handed out. Approximately. 17,000 attendees



## Hosted Bloggers and Travel Writers

### Travelling Foodie (Feb 23-24, 2019)

Social Media:



Travelling Foodie @TravellinFoodie · 4h

Sweet Refro-spect in @HaldimandCounty at @OntSouthwest is a candy store that offers all your favourite childhood candy as well as their own specialty popcorn line. 🍫 (AD) #OntSouthwest #VisitHaldimand #foodie





#### Travelling Foodie @TravellinFoodie · 4h

At @haven\_purple, you can enjoy High Tea lunch, create your own tea blend to take home and create a soy candle in a teacup. (AD) #OntSouthwest #VisitHaldimand #**foodie** @OntSouthwest

a teacup. (AD) #UntSouthwest #VisitFlaidimand #roodle @UntSouthwest @HaldimandCounty





Travelling Foodie @TravellinFoodie · 4h

A gathering place where people meet, The Minga is a great spot to grab fair trade coffee, teas and they also offer vegan food. They have a display of local artwork for sale. (AD) #OntSouthwest #VisitHaldimand #travel @OntSouthwest @HaldimandCounty



#### Travelling Foodie @TravellinFoodie · 4h

Lake Erie is beautiful on ice! Cocated in Port Maitland at @HaldimandCounty, in @OntSouthwest, My Lighthouse Cottages are across from the Port Maitland Pier, famous for its fishing and the pier is next to a public beach. (AD) #OntSouthwest #VisitHaldimand #travel





Travelling Foodie @TravellinFoodie · 17h

It's winter wonderland in Ontario! 😤 This time of the year marks Maple Season! And a trip to @RichardsonsFarmAndMarket will let you experience the Sweetest Smell on Earth. 🝁

Located in <code>@HaldimandCounty</code> in <code>@OntSouthwest</code>, Rchardson's Farm and Market… <code>bit.ly/2U7iNdx</code>





Travelling Foodie is at Richardson's Farm and Market.

It's winter wonderland in Ontario! 
This time of the year marks Maple Season! And a trip to Richardson's Farm and Market will let you experience the Sweetest Smell on Earth.

Located in Haldimand County in Ontario's Southwest, Richardson's Farm and Market let's you journey to their corner of the diverse Carolinian forest for an exclusive, hands on, interactive event on the Richardson's 6th generation farm.

Engage all your senses as you collect and boil sap in a hollowed ... See More



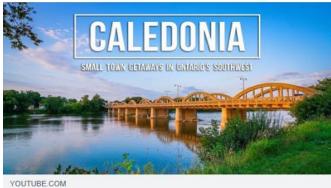
#### Travelling Foodie's Statistic Roll-up for Haldimand Blog/Posts

Platform	Total Posts	Total Engagement	Total Reach	Total Impressions	Avg. Reach	Avg. Impressions
Blog	1		2278	2468	2278	2468
Instagram	3	1141	10352	12912	3451	4304
Facebook	2	772	5168		2584	
Twitter	10	104		8701		870

Platform	Total Posts	Min Views	Max Views
Instagram Stories	10	661	858

### See You Soon – Small Town Video Series

Through a partnership with Ontario Southwest, Arienne Parzei from "See You Soon" visited in August for her **Small Town Getaways** Video Series (featuring Caledonia) – our video was launched on YouTube in September. <u>https://youtu.be/PRyhtVJ8xqA</u>



WEEKEND ITINERARY in CALEDONIA, ONTARIO! Plan the ultimate weekend getaway to Caledonia, Ontario with this 2-day...

#### Ontario's Southwest Promotion of See You Soon video.

Social Media Posts (Oct. 2019)

• Facebook Reach - 4,724

Planning a social media campaign in 2020 to further support the video and will be hosting on their website.

### See You Soon YouTube Performance

- 2,127 views since Oct 3, 2019
- 83 likes
- 1 dislike

# Haldimand Tourism Promotion of See You Soon video.

Social Media Post (Oct. 2019)

• Facebook Reach – 340 with 55 Engagement

The video is featured on the Tourism Haldimand website and will be reposted on social media in spring.





## The Haldimand Press (March 14) – 9,000 readers

PAGE 12B • THE HALDIMAND PRESS • MARCH 14, 2019

Note: The following photos and text are excerpts from the Travel-ling Foodle blog. It featured The Minga, Sweet Retro-Spect, Pur-ple Haven Atternoon Tea at Towne Cate, Richardson's Farm, Linktheuve Cottance and Elvers Lighthouse Cottages, and Flyers Bakery and Cafe. Find the full post at

post at travellingfoodie.net/2019/ 03/04/haldimand-county-ontario-winter-day-trip.

On an annual basis, I make about four to six trips crossing over the Burlington Skyway from Toronto to Fort Erie on the QEW, usually to visit the city of Hamilton or Niagara region on a quick day trip. When you look at the map, just south of Hamilton and Niagjust south of Hamilton and Niag-ran lise Haldimand County... This was where we went for an overnight trip just before spring starts to enjoy some experiences offered by the friendly locals... We stayed close to the Grand River area of Dunnville and Port Meitand

Maitland. Upon deviating off the QEW

Upon deviating off the OEW and heading southbound, we were greeted by the lovely county welcome sign. Haldimand County currently has a population of about 45,000. The county is known mainly for fishing (since it is along the Grand River/Lake Erie), and camping and hiking. Dunnville's mascol is a mudcat named "Muddy" due to he abundance of mudcats (catthe abundance of mudcats (cat-fish) in the Grand River. Sports

Tish) in the Grand River. Sports teams are named after it, and there is also 'Mudcat Festival' that happens annually in the sec-ond weekend of June. Haldimand offers a variety of hiking trails, camping areas and fishing in the summer. Although the wintertime makes it hard for us to meet Muddy's finds un-derneath the frozen river, we were able to meet Muddy's human local friends via various places and experiences we did.





After our walk out at the pier at Port Maît-land, we drove back into Dunnville to grab a hearty breakfast. We went to the Flyer's Bakery and Café ... an aviation themed café.



Pour some boiling syrup on fresh snow and use a popsicle stick and roll up the syrup at Richardson's.



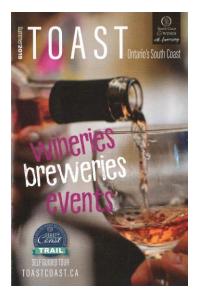
The day's itinerary included a hearty High Tea, making our own soy candle in a vin tage tea cup, and mixing our own lavender chamomile tea blends to bring home.



We stayed at one of the four cottage units in Port Maitland.

## Publications

### **Ontario South Coast Wineries & Growers Association's Toast the Coast Publication**



New publication featuring stories about wineries, breweries and restaurants of Ontario's South Coast, Norfolk, Haldimand and Elgin. Printed 2 X's a year.

#### **Distribution:**

100,000 printed per edition including map of the region.

Distribution was 78,000 in the Globe and Mail per edition (2X's annually.

2,000 distributed to 10 tourism information centres.

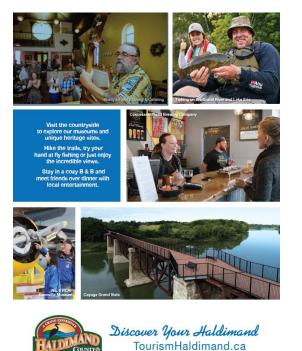
15,000 distributed through Post Media to Brant & Dundas area.

5,000 distributed to local businesses and advertisers in Elgin, Norfolk and Haldimand.

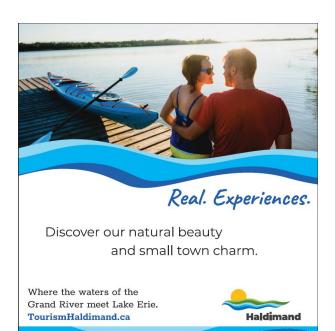
## Ads in Live Small Town Magazine

Circulation - 15,000 copies per edition distributed throughout Southern Ontario via various tourist associations, related services, retail locations and home distribution.

#### Spring full page



#### Summer 1/3<sup>rd</sup> page



### Fall 1/3rd Page



### Real. Adventure.

Experience our natural beauty and small town charm.

Get your spin on! TourismHaldimand.ca



### Winter full page



### Ad in Haldimand Press – Readership of approximately 9,000

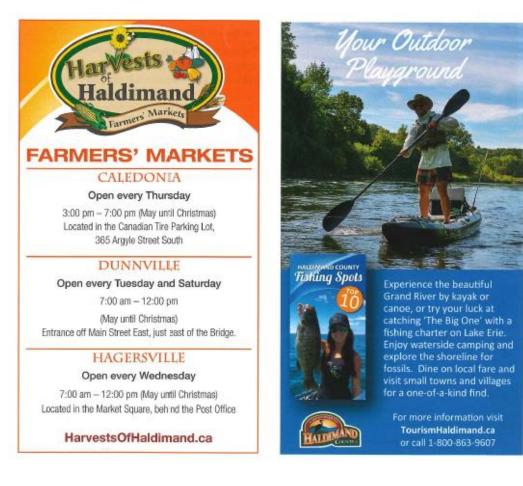
Quarter Page Ad - November 28, 2019



## Ads in Haldimand County Community Guides – Mailed to 22,204

households in Haldimand.

#### Spring / Summer Edition - Quarter page Ads



#### Full Page Back Cover



Discover Your Haldimand



#### Fall / Winter Full Page



# New Brand & Website

2019 marked the year for the launch of a new brand including logo and tag line, as well as content creation of a new stand-alone website.

With the launch of the brand happening mid-year and the website not yet launched, no paid social media campaigns were initiated in 2019.

The website is scheduled to be launched in QI 2020.

#### Logo and Tagline used to promote Tourism to visitors



Logo used to communicate with Businesses in Haldimand



# Event, Show and Marketing Displays

The updating of displays was held off in the past few years, in anticipation of a new brand. Once the brand was approved by Council, a number of new products were purchased for use in marketing Haldimand as a tourist destination.

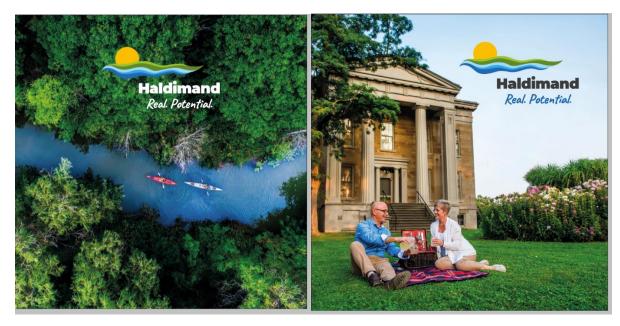
### **Pull-up banners**



#### **Tent Canvas**



### **Double-sided Illuminated Backdrop**



#### Countertop



### **Table Runner**



## 2019 Facebook Posts with Reach over 3,000

Haldimand County Tourism

Published by Hootsuite [?] - January 4 - 🔇

...

Boost Post

...

Nominations are now being accepted for Haldimand County's Business Excellence Awards, recognizing outstanding business achievements throughout 2018. Award categories include: Agri-Business, Business (over 10 employees and under 10 employees), Tourism, Youth Entrepreneur and Not-for-Profit

The nomination package can be accessed via http://BusinessHaldimand.ca or picked up at any County office or library. Completed forms may be submitted in person at any County office or e-mailed to

opportunity@haldimandcounty.on.ca. The deadline to submit nominations is Friday, February 15, 2019.



# HALDIMAND COUNTY'S BUSINESS EXCELLENCE AWARDS

NOMINATE A LOCAL BUSINESS TODAY

3,595 People Reached 395 Engagements



Published by Hootsuite [?] - May 27 - 🔇

Haldimand County Farmers Markets are now open for the season! What better way to celebrate the arrival of warm weather than by visiting a farmers market and filling up your basket with fresh local produce, meats, baked goods and preserves? Plan your visit today!

Caledonia Market: Thursdays, 3:00pm-7:00pm, Canadian Tire Parking Lot ... See More



6,222	914	·
People Reached	Engagements	Boost Post
00 22		29 Shares









...

i

Jukasa Motor Speedway is offering an exhilarating racing experience this season. For more information visit their page below.



#### JUKASAMOTORSPEEDWAY.COM **Rusty Wallace Racing Experience -**Jukasa Motor Speedway

Have you ever thought what it would be like to drive a Stock Car around Jukasa Motor Speedway? Well, now you can by contacting the ...

...

3,159 People Reached

03

147 Engagements

**Boost Post** 

Haldimand County Tourism ----Published by Hootsuite [7] - July 19 - 3

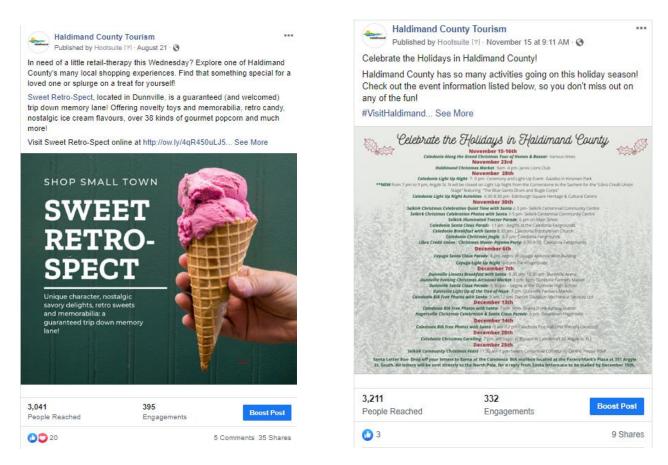
SPECIAL EVENT LOOKOUT: The hunt is on at Dunnville Farmers Market

this Saturday, July 20th! A Dunnville Market themed "kindness rock" has been hidden in the market area. Find the rock and present it to Kim at the Purple Haven Lavender Farm booth to receive \$25.00 towards the market!

For more information on Haldimand's local Farmers Markets visit http://ow.ly/LnvO50v5ZjK... See More



1 Comment 11 Shares



# 2019 Facebook Posts with Reach from 2,000-3,000

#### Haldimand County Tourism Published by Hootsuite 171 - July 4 - 🔇

ATTENTION: There has been a change of date to Family Fun & Movie Night in Caledonia! The event will now be taking place on July 19th, gates opening at 7:30pm.

Please see the attached poster for more information or email the Caledonia BIA at director@caledoniabia.ca. We hope to see you there

Ps. The movie is Despicable Me 3!... See More



Engagements ople Reached

Boost Post

Haldimand County Tourism Published by Hootsuite [?] - July 18 - 🔇

Looking for somewhere unique to launch your boat this weekend? With both a marina and a gem of a restaurant, Mohawk Marina & Hippo's is definitely the place!

Featuring gorgeous views, the Mohawk Marina boat launch is located in Lowbanks and is open May 19 - September 10 from 7am-9pm daily

Hippo's Fish & Chips has a delicious menu, offering lunch, dinner or cool treats, perfect for when you get off the water!... See More



2,549	436
People Reached	Engagements

Boost Post

COV You and 18 others

24 Shares

...

#### Haldimand County Tourism

Enjoy the last sweet taste of summer and stop by the The Scoop and Bean in Selkirk for some cool ice cream before they close for the season (and the warm weather melts away)! Show your love and support our local Haldimand businesses and young entrepreneurs! For other awesome local businesses, check out our Tourism Experience Guide at https://www.haldimandcounty.ca/ .../2018/07/2018ExperienceGuid...... See More



2,908 People Reached Engagements 00 28 6 Shares



## 2019 Facebook Posts with Reach from 1,000 - 2,000

...

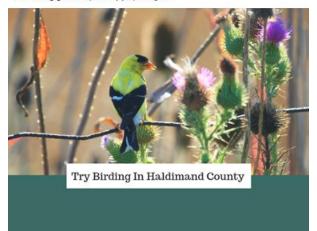
#### Haldimand County Tourism

Hamalton

Published by Hootsuite [?] - January 16 - 🔇

Are you an avid bird watcher? Then head to Haldimand County! During the winter Haldimand is home to over-wintering and permanent resident bird species.

For more information on local bird species and where to find them check out our birding guide http://ow.ly/jVq730ngEZn.





79 Engagements





Do you know of a Haldimand County business that deserves to be recognized for their outstanding service or products? Why not nominate them for a Business Excellence Award.

Nominations are now being accepted for Haldimand County's Business Excellence Awards, recognizing outstanding business achievements throughout 2018. Award categories include: Agri-Business, Business (over 10 employees and under 10 employees), Tourism, Youth Entrepreneur and Not-for-Profit

The nomination package can be accessed via BusinessHaldimand.ca or picked up at any County office or library. Completed forms may be submitted in person at any County office or e-mailed to

opportunity@haldimandcounty.on.ca. The deadline to submit nominations is Friday, February 15, 2019.



# HALDIMAND COUNTY'S BUSINESS EXCELLENCE AWARDS

#### NOMINATE A LOCAL BUSINESS TODAY

Engagements

172

People Reached

1,941

Boost Post

...



Haldimand County Tourism

Published by Jaymie Nelson [?] - February 12 - 🔇

Looking for something exciting to do Family Day Weekend? Why not spend some time with loved ones in the great outdoors! From February 16 to 18, Canadian residents of all ages can enjoy fishing in Ontario without having to purchase a licence. For more information check out the article below. As a reminder always be safe and aware near waterways.



Free Fishing on Family Day Weekend TORONTO - Ontario's Government for the People invites families to ...

1,368 People Reached

May 10 - 🕥

-

25 Engagements



Haldimand County Tourism

...

Haldimand County welcomes Hauser's Whole Health Mudcat Marathon Weekend runners! We are so excited for you to experience the gorgeous river views and our small town charm while visiting.

While on route if you take any great photos be sure to tag them at #MudcatMarathon, #Fishy5K, #RaceTheGrand.

If you are looking for activities to do after the race be sure to check out our Experience Guide for ideas: http://ow.ly/Fmvs30oHf9b.



1,501	
People Reached	

175 Engagements

00 10

Boost Post 5 Shares Haldimand County Tourism updated their cover photo. .... May 9 . 0



1,599 395 Boost Unavailable People Reached Engagements



Haldimand County Tourism Published by Hootsuite (21 - June 18, 2019 - 📀

Ever wanted to give Graffiti Art a try? Want to share your stories and love of Lake Erie?

....

Great Art for Great Lakes in partnership with Haldimand County invite Graffiti and public art enthusiasts of all abilities to learn more about can control and techniques to contribute to INHERITANCE - a Great Art for Great Lakes 2019 community art project.

Sign up for these FREE workshops at the Dunnville Farmers Market. Participants can attend all or just one! ... See More



#### Haldimand County Tourism Fuldment

Published by Hootsuite [?] - June 24 - 🔇

In the mood for some delicious seasonal produce and goods? Plan your visit to the Haldimand County Farmers Markets today!

Caledonia Market: Thursdays, 3:00pm-7:00pm, Canadian Tire Parking Lot

Hagersville Market: Wednesdays, 7:00am-12:00pm, Market Square (Behind Post Office) ... See More



1,247	70	1 443 - 1444 - 1444
People Reached	Engagements	Boost Post

04

4 Shares

...

•••

#### Haldimand County Tourism Haldmand Published by Hootsuite [?] - July 15 - 🔇

Did you know that July 15th is National I Love Horses Day? We didn't either, but we're pretty excited this day exists!

Looking for a way to get out on the farm and celebrate our horse friends? Check out our Tourism Experience Guide for a listing of Haldimand's equestrian offerings: http://ow.ly/3fBk50v0Rpq

A special shout-out goes to Iron Spirit Services (who are not yet featured in our experience guide) for their work in building healing partnerships between horses and human ... See More



1,061	166	
People Reached	Engagements	Boost Post



Did you know? Tomorrow marks the first day of Free Fishing Week in

Ontariol

The Ontario Ministry of Natural Resources and Forestry is encouraging families to enjoy free fishing during Canada Day week. Taking place from June 29 to July 7, Ontarians of all ages can enjoy fishing without requiring a licence.

This event is part of an effort to promote family bonding experiences and to celebrate Ontario's summer ngling opportunities.... See More



1,382 People Reached	139 Engagements	Boost Post
00 11	Danie - Carel Indeed a	2 Comments 19 Shares

...



Haldimand County Tourism Published by Hootsuite [7] - August 22 - 🔇

SPECIAL EVENT LOOKOUT: Get ready to celebrate the end of August with a bang because this weekend is the Summer's End Street Party in Cayuga! Taking place August 24th and 25th on Cayuga St, the event will feature live music, a kids zone, beer tents and a deluxe BBQ (with a pig roast!) A special thanks to The BACK 40 - Family Restaurant & Sports Bar for hosting this event!

Stay safe and have fun!... See More



1,297	377	- 10-1
People Reached	Engagements	Boost Post

23

2 Comments 7 Shares



Haldimand County Tourism Published by Hootsuite 171 - August 31 - 📀

Fun Fact: August 31st is National Trail Mix Day! There is definitely no better way to celebrate Trail Mix Day (and the long weekend) than by getting outdoors to explore some of Haldimand's many hiking and cycling trails!

Looking for advice on where to go? Check out our Hiking and Cycling Guide at http://ow.ly/gYcL50v1h5z

Want to make some yummy trail mix at home before heading outside? Check this out for inspiration: https://greatist.com/health/21-healthier-trailmix-ideas#1... See More



1,867	
People	Reached

53 Engagements

004

Boost Post

3 Shares

...

Haldimand County Tourism ----Published by Hootsuite [7] - September 16 - 3

Have you been to check out the new Cayuga Library and Heritage Centre? Plan your visit today to explore the new facility, learn something about Haldimand's heritage and discover your joy for reading! We can't think of a more perfect back-to-school activity!

For more information and hours of operation, visit http://ow.ly/ucAn50vH48M Do you know of other great places in Haldimand to share your love for learning? Let us know!... See More



1,003	133	Boost Post
People Reached	Engagements	Doost Post
0 8 9		8 Shares

Published by Hootsuite [7] - December 20, 2019 at 2:04 PM - 🕲

Tim Horton's is offering FREE skating across Haldimand County this holiday season. Be sure to check the events calendar below for the most up to date

Haldimand County Tourism

Looking to stay active over the holidays?

programs information (cancellations etc.):

....



Haldimand County Tourism Published by Hootsuite [?] - September 1 - S

Bird banding at Ruthven Park National Historic Site has now begun for the Fall season! The Fall migration will continue until Fri, Nov 7th.

For more information on how you can get involved, visit Ruthven online at http://ow.ly/fidD50vgEBC

What to know more about birding in Haldimand County? Check out our Birding Guide at http://ow.ly/LzJe50vgEBE... See More



1,207	161	Design Design
People Reached	Engagements	Boost Post
12		1 Comment 9 Shares

#### http://ow.ly/kIQI50xFuCT Tim Horton's Free Skate Schedule er 23 December 30 Cayuga Memorial Arena: 1:30 to 2:30 pm al Areno: 1 to 2 pn al Areno: 2 to 3 pi ber 31 r 24 nk)- 12 pm to 1 pm irona: 10:30 to 11:30 a De mber 27 ry 2 k): 1:30 to 2:30 HCCC (Clark Rink)- 10 to 11 am Hagersville Arena: 10- 11:30 am ary 3 na: 11 am to 12 pr

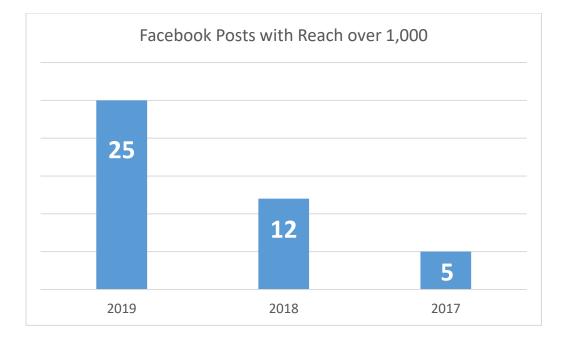
2,401 260 Boost Post People Reached Engagements

0 9

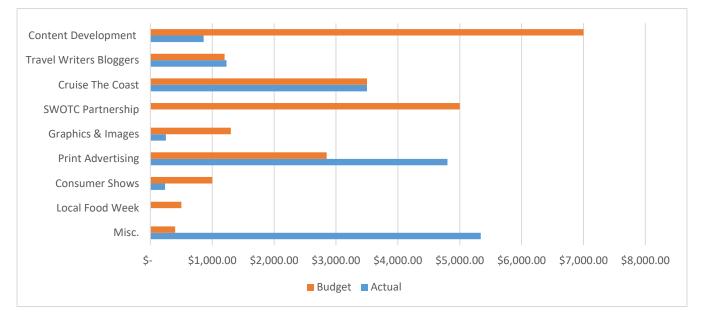
4 Comments 25 Shares



1,552	80	
People Reached	Engagements	Boost Post
002		6 Shares



# 2019 Tourism Marketing Budget vs. Actual



**Content Development** – With the launch of the brand mid-year and the website not yet launched, no paid social media campaigns were initiated in 2019. We did continue doing the paid cycling blog on Ontario By Bike's website.

**Travel Writers / Bloggers** – Slightly over budget, with a travel writer from Travelling Foodie and a Videographer from Small Town Getaways.

**Cruise The Coast Partnership** – On budget, received maps and participated in the Toronto International Motorcycle Super Show.

**SWOTC Partnership** –As budgets were tightened at the RTO, no additional funding was allotted to partnership over and above the partnerships for writers/bloggers and consumer shows.

**Graphics & Images** – No photoshoots were held during the year for Tourism, but we did purchase still photos from the videographer who visited.

**Print Advertising** – Additional spend for Live Small Town Magazine ensured that Haldimand content was featured in the publication, and as part of this partnership Haldimand County received content back to use on the website. Also includes print ads for Farmers Markets.

**Consumer Shows** – SWOTC covered half of our booth cost at the International Cycling Show. In addition with the Dunnville Grand Tour contributed a small portion of the costs, keeping Tourism Haldimand's costs lower than anticipated.

Local Food Week – This event was not held in 2019.

**Misc.** – With the launch of the new brand, we replaced a number of old trade show displays including backdrops, pull-up banners, display counter, branded table cloth and new tent canvas.

#### Total Tourism Marketing Spend 2019 - \$16,223