

## **Grandview Lodge**

Comfort. Compassion. Care.

## **Resident and Family Weekly Update**

September 30<sup>th</sup>, 2020

Dear Residents, Families & Friends of Grandview Lodge,



Yesterday, the Province announced that we are currently experiencing the second wave of COVID-19. Along with the announcement came the tightening of visitor policies at long-term care homes in specific high-risk areas, effective October 5, 2020. The high-risk areas that are going to be affected have not been announced yet and we are closely watching any developments that will affect our Home. Our visitor guidelines are

currently not changing. You may still book an outdoor visit on Wednesday's, come in for an indoor visit – a negative COVID test is required, or book a short stay absence with your loved one. If you would like additional information with how these visits operate please click on the following link: <a href="https://www.haldimandcounty.ca/wp-content/uploads/2020/09/Grandview-Lodge-Visitation-Protoco1-Sept-2020.pdf">https://www.haldimandcounty.ca/wp-content/uploads/2020/09/Grandview-Lodge-Visitation-Protoco1-Sept-2020.pdf</a> If you have any questions after reviewing the document please contact us.

We decided to err on the side of caution and cancel outdoor visits today due to the swabbing of symptomatic residents. Here is an update on that situation.

- We currently have two residents on one home area with respiratory and flu-like illnesses.
- This morning, public health advised us to isolate these two residents and their coresidents to room isolation.
- We are currently <u>NOT in outbreak.</u>
- Public health is not suspicious of COVID-19, since there is no community outbreak in our area.
- The four residents have been swabbed for COVID-19.
- Residents have not been restricted to their home areas.
- Currently, no change to our visitor and short-term absence policy.



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- We will closely monitor other residents for symptoms and keep you up to date about any new information.
- Any change in resident symptoms will prompt us to phone public health and follow their direction.

We will continue to work closely with Public Health to ensure the safety of our residents, staff, family and volunteers. We will keep all families informed as changes arise. Please continue to look for our monthly newsletter that has some very interesting and useful information. These updates along with our monthly newsletters are always posted to our website along with being e-mailed out. If you are not on our e-mail distribution list please notify the front office.

Stay safe and healthy everyone!

Amy Appel
Supervisor of Programs and Support