



Grandview Lodge

Comfort. Compassion. Care.

COVID-19 Update to Staff, Residents, Families & Visitors

November 11, 2020

Dear Residents, Families and Visitors,

As the COVID-19 pandemic continues to evolve and impact Grandview Lodge, we are doing everything we can to adhere to Public Health guidelines and keep our residents, clients and staff safe.

During our bi weekly routine testing, we discovered that 4 members of our staff had tested positive. These staff were asymptomatic and passed the screening tool when reporting for duty. The staff have worked in the Hillview and Bridgeview home areas and those home areas will be where our focus is during this acute phase of the outbreak.

During the surveillance swabbing of the residents we identified 3 positive cases.

Below please find guidelines in place at our long-term care home. These decisions have not been made lightly and are in collaboration with Public Health officials. We know our residents are among the most vulnerable and we are doing everything within our power to support and protect them.

Cohorts

All residents and staff have been cohorted to their own home area. This measure is used to reduce the risk of transmission between units. Residents living on the Hillview and Bridgeview home areas have been placed on room isolation as a precaution as these home areas have a higher potential for exposure. Staff have designated break areas and all efforts are underway to ensure any crossover is minimized.

Testing

All residents have been swabbed and any resident experiencing a new onset of a symptom related to COVID-19 has been re-tested. As of today there is no reason to suspect further transmission within our resident population. Bi-weekly testing of staff will continue.

Residents Restricted from Leaving the Facility



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Our Chief Medical Officer of Health for Haldimand Norfolk has advanced directions that now prohibit our residents from leaving their home except under medically warranted circumstances. Grandview Lodge is strictly adhering to these directions.

In an effort to keep everyone as safe as possible, any family who wish to take their resident out of Grandview Lodge and care for them at home must do so for the duration of the outbreak.

This is a difficult but necessary decision to help ensure our vulnerable residents are as safe as possible.

Postponing all Group Programs

temporarily postponing all group programs and activities. These activities will only be provided by our staff on a one to one, basis as able and appropriate.

Visitation

In order to ensure a safe and secure environment in Grandview Lodge HNHU has directed that visitors to the facility be limited to only persons performing essential support services (e.g., food delivery, phlebotomy, maintenance) or those visiting palliative residents.

Anyone wishing to connect with their loved on living in Grandview Lodge should contact the Recreation Staff on the resident's home area.

Mandatory Screening at Long Term Care Homes and Seniors Services Facilities

All Long-Term Care staff, students, volunteers and visitors continue to be "actively" screened for COVID-19 by a dedicated person in each location. This involves questions regarding respiratory symptoms as well as taking the individual's temperature. ANYONE that fails any part of the screening process will be asked to leave work and to contact public health.

Deliveries

At this time we ask that all family and friends refrain from bringing in items for residents as our staff will be dedicated to meeting the needs of the residents and managing the outbreak. This is a temporary measure until we can establish routines and have managed the acute phase of this outbreak.

High Risk Contact



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Any person who has been identified as a high risk contact must self isolate at home for 14 days. A high risk contact is someone who came in contact with a confirmed positive case for 10 minutes or more and was not wearing a mask and was not physically distancing. This should exclude any visitors to GVL as our visitation protocols require the constant use of a mask and at this time we do not have any confirmed cases in residents or any residents exhibiting symptoms.

Thank you for your continued support of our Home and your understanding, please contact a member of our Management Team should you have any questions.

Many family and friends of Grandview Lodge have asked what they can do to show their support and appreciation for the staff during this difficult time. Please send your words of encouragement to Martina Collingridge via email to mcollingridge@haldimandcounty.on.ca with the heading WE SUPPORT YOU and she will ensure your messages are posted to our wall of appreciation for all to see.

Sincerely,

Jennifer Jacob
Administrator, Grandview Lodge