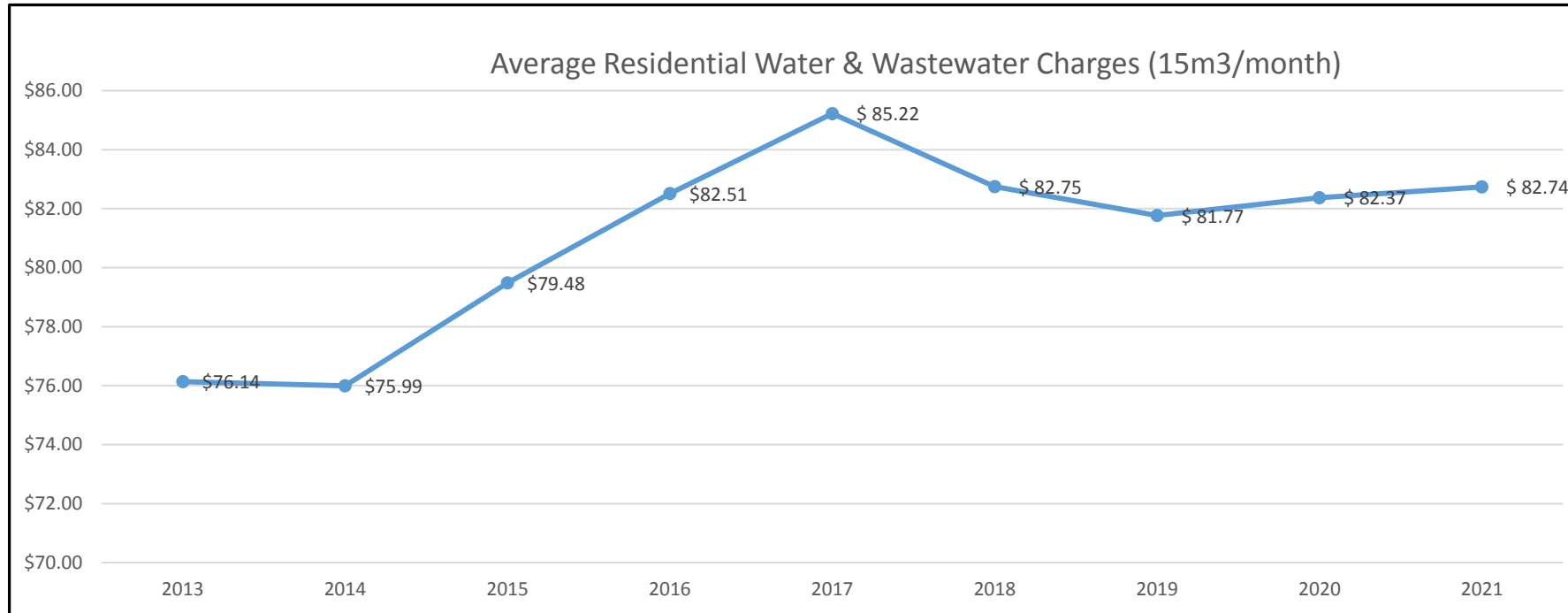




## Average Customer Impacts



Average Monthly Residential Charges (15m3/month)	2013	2014	2015	2016	2017	2018	2019	2020	2021	\$ Change	% Change
Water Basic	\$21.85	\$21.86	\$22.08	\$21.47	\$ 21.78	\$ 21.10	\$ 19.80	\$ 20.24	\$ 20.38	\$ 0.13	0.7%
Water Consumption	\$16.41	\$15.33	\$16.01	\$15.82	\$ 15.49	\$ 15.45	\$ 14.85	\$ 14.61	\$ 14.62	\$ 0.01	0.1%
<b>Total Water Charges</b>	<b>\$38.26</b>	<b>\$37.19</b>	<b>\$38.09</b>	<b>\$37.29</b>	<b>\$ 37.27</b>	<b>\$ 36.55</b>	<b>\$ 34.65</b>	<b>\$ 34.85</b>	<b>\$ 35.00</b>	<b>\$ 0.15</b>	<b>0.4%</b>
Wastewater Basic	\$20.51	\$20.99	\$22.54	\$23.73	\$ 25.45	\$ 24.14	\$ 24.03	\$ 24.86	\$ 24.60	\$ (0.26)	(1.1%)
Wastewater Consumption	\$17.36	\$17.82	\$18.85	\$21.49	\$ 22.50	\$ 22.05	\$ 23.09	\$ 22.66	\$ 23.14	\$ 0.48	2.1%
<b>Total Wastewater Charges</b>	<b>\$37.87</b>	<b>\$38.81</b>	<b>\$41.39</b>	<b>\$45.22</b>	<b>\$ 47.95</b>	<b>\$ 46.20</b>	<b>\$ 47.12</b>	<b>\$ 47.52</b>	<b>\$ 47.74</b>	<b>\$ 0.22</b>	<b>0.5%</b>
<b>Total Water &amp; Wastewater Charges</b>	<b>\$76.14</b>	<b>\$75.99</b>	<b>\$79.48</b>	<b>\$82.51</b>	<b>\$ 85.22</b>	<b>\$ 82.75</b>	<b>\$ 81.77</b>	<b>\$ 82.37</b>	<b>\$ 82.74</b>	<b>\$ 0.37</b>	<b>0.4%</b>