

March 25, 2021

Hello families and friends,

I am sharing this notice with you so you are aware of the scheduled maintenance which will impact our telephone system.

Our phone system will not be active during the time frame indicated. This will impact the ability of our staff to receive incoming calls and arrangements have been made to ensure that staff will have access to a phone for emergency use or urgent matters.

Should you have an urgent or emergent need to contact the nursing staff on your loved one's home area, please feel free to contact me directly and I will ensure the information is relayed to the appropriate staff.

Thank you for your understanding.

Kind regards,
Jennifer
289-209-8523

IT SCHEDULED MAINTENACE ANNOUNCEMENT

MAINTENANCE ANNOUNCEMENT DETAILS

What's Happening?

In our on-going efforts to improve services and mitigate risk, please be advised that the corporate computing facilities will be undergoing preventative maintenance activities.

When?

FROM: Monday, March 29, 2021 12:30 PM

TO: Monday, March 29, 2021 3:30 PM

What Services Are Affected?

VOICE and VOICEMAIL SERVICES will experience intermittent outages.

*Note: Rogers corporate mobile phone services will continue as usual

What Facilities Are Affected?

Grandview Lodge