



Grandview Lodge

Comfort. Compassion. Care.

657 Lock St. W
Dunnville, ON N1A 1V9

May 21, 2021

IMPORTANT MESSAGE: UPDATE TO DIRECTIVE #3 OUTDOOR VISITS EFFECTIVE MAY 22, 2021

To Grandview Lodge Residents, Staff, Families and Friends,

Today the home received correspondence from the Ministry of Long-Term Care which advised of changes made to Directive #3 specifically related to GENERAL VISITORS and OUTDOOR VISITS.

As you will have heard, yesterday the government released its Roadmap to Reopen, a three-step plan to safely and cautiously reopen the province and gradually lift public health measures.

In addition, responding to improvements in key public health indicators, changes are also being made to reopen outdoor recreational amenities and to permit organized public events and social gatherings outdoors with a maximum of five people, including members from different households. These changes come into effect at 12:01 am on Saturday, May 22, 2021.

To align with these changes, the Ministry expedited the ability for family members and friends to visit their loved ones who live in long-term care homes across the province. This means that effective tomorrow, general visitors can come to LTC homes to see their loved ones for an outdoor visit. To enable this change, Grandview has had to rapidly reintroduce our plans and processes to support outdoor visits. Grandview Lodge is excited with the anticipation that this is a first step in getting back to opening our home and we will continue to do so with the safety of our residents, staff and visitors always at the forefront of our decision making processes. **The best way to protect against transmission and infection is through vaccination.** I strongly **encourage all visitors** to do their part in protecting our residents and schedule your vaccination appointment.

Guide to Grandview Lodge General Visitor Outdoor Visits at this time

General Visits will take place in the outdoor garden area of your resident's home area as a means to control the flow of traffic and maintain social distancing for residents who go outside on their own and/or during outdoor programs. Essential Caregiver outdoor use remains available in Centennial Gardens as these visits are not scheduled or monitored and could result in overcrowding of the smaller home area gardens.

Maximum of two general visitors at a time per resident in addition to essential caregiver(s). Children under the age of two years do not count toward the general visitor maximum.

General visitors need to be actively screened upon arrival.

General visitors do not need to undergo a rapid antigen test as their visit will be outdoors.

General visitors need to maintain physical distancing of 6-feet and wear masks and eye protection/shield and every effort should be made to ensure you are not engaging with other residents or visitors.

Steps to booking and attending an outdoor visit

In an effort to ensure all residents who choose to have an outdoor visit have an opportunity to do so and in order to ensure the guidelines for social distancing are followed, outdoor visits must be scheduled. Visits will be scheduled on a first call, first scheduled basis and will be available during designated time frames. We will endeavour to ensure everyone who wishes to visit has an opportunity and for some of our larger families this may require a spacing out of your visits to ensure other residents have an opportunity. Please provide as much notice as possible, a minimum of 24-hours notice is encouraged.

Book your visit using the contact numbers below applicable to your resident.

Self-screen for COVID-19 symptoms prior to attending your visit and cancel the visit if you are not feeling well or exhibiting symptoms. You will also be actively screened at the door prior to entering.

After passing the screening tool obtain and apply the designated general visitor badge and proceed to the nursing station on your resident's home area.

Any staff member can escort you to the designated visitation space and bring your resident to you. At this time general visitors are not permitted to transport their resident or visit in the indoor spaces of the home.

Visits are scheduled for 30 minutes, please be respectful of the time so as not to interrupt the scheduled visits of others.

Staff will retrieve residents and return them to their preferred destination, visitors will exit the home through the front doors.

Please follow all infection prevention and control practices and sanitize your hands before and after your visit.

As a reminder, masking is required at all times and as such visitors should not bring anything to eat or drink to the visit with them.

Visit Times

Visits are scheduled every half hour during the following timeframes:

Monday thru Friday: 10:00 am – noon, 1:00 pm – 4:30 pm, and 6:00 pm – 8:00 pm

Saturday and Sunday: 10:00 am – noon, 1:00 pm – 4:30 pm

Booking Contacts

Hillview – Nicole Leeney x 2303 or Registered Staff x 2271

Bridgeview – Gayle McDougall x 2302 or Registered Staff x 2272

Marshview – Megan Herkimer x 2301 or Registered Staff x 2269

Creekview – Bev Little x 2300 or Registered Staff x 2270

As with every revision to the directives during this ever evolving situation, this process is subject to change as directions change and as we reevaluate the process and look for improvements in our processes.

Thank you to all for your commitment to keeping our home a safe place for all and Welcome Back!

Best regards,

Jennifer

Administrator

Grandview Lodge

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