



Grand Viewpoints

Administrator's Message

On September 21, 2021 Haldimand County Council approved amendments to the COVID-19 Immunization Policies for Paramedics and Grandview Lodge, making immunization against COVID-19 mandatory to all staff working in these areas. The provincial government has identified these areas as high-risk settings as they relate to COVID-19. "As an employer, we have an obligation to provide a safe work environment for all staff, and we have a legal responsibility to provide a safe environment for residents and patients who are cared for by staff in these areas" stated Cathy Case, General Manager for Corporate and Social Services (Grandview Lodge).

Then...

On October 1, 2021, Minister Rod Phillips announced that the government will be making COVID-19 vaccinations mandatory for all in-home staff, support workers, students, and volunteers by November 15, 2021, unless a staff member has a valid medical exemption. They have also announced expanded inspections of homes, and that they will be redirecting provincial resources to enhance and audit existing testing in homes.

As part of the announcement, the Minister stated that:

- Staff who do not have all required doses or a valid medical exemption by the deadline will not be able to enter a long-term care home to work.
- Effective immediately, newly hired staff will be required to be fully vaccinated before they begin working in a home unless they have a valid medical exemption.
- Homes will continue to be required to track and report on the implementation of their policies, including overall staff immunization rates.
- The Ministry of Long-Term Care also started publicly posting long-term care home staff vaccination rates.
- As of August 31, 2021, based on the data reported by all 626 homes, 90% of all staff, student placements and volunteers have at least one dose of vaccine and 86% are fully vaccinated.

The memo from Erin Hannah released on [ltchomes.net](https://www.ltchomes.net) states that effective October 15, 2021, the [Minister's Directive: Long-Term Care Home Surveillance Testing and Access to Homes](#) will require licensees to ensure homes conduct randomized testing of fully immunized individuals, at an interval to be determined by the licensee. Further details will be released as the home puts a plan in place to meet the ministry directives.

The updated [MLTC COVID Guidance Document](#) also highlights that all homes should be developing the capacity to administer vaccines and be actively working toward independent vaccine administration if they are not doing so already. Grandview Lodge has been doing so ☺.

I strongly encourage any of our visitors to our home to get vaccinated as this is a safe and effective way to protect your loved ones and our staff so that we have the resources to meet the residents needs.

Thank you for your ongoing commitment and support of our home.

*Jennifer Jacob,
Administrator*

Nursing Department

Responsive Behaviours

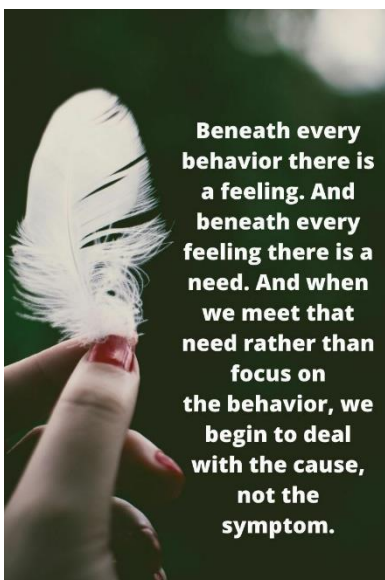
People who live with dementia struggle to express themselves. Sometimes these expressions look like agitation and or aggression. Because there is always meaning behind these behaviours; we call them "**Responsive Behaviours**". We, in long-term care, believe that responsive behaviours indicate an unmet need in a person. That need may be cognitive, physical, emotional, social, environmental or something else entirely; or a response to circumstances within the social or physical environment that may be frustrating, frightening or confusing to a person.

Unfortunately in the past, these behaviours have been termed "disruptive", "challenging" or "aggressive". This terminology negatively labels residents. By calling these behaviours "responsive", the focus is placed on understanding the meaning behind the behaviour and what the resident may be trying to communicate.

Determining what the resident is trying to tell us requires a holistic approach to assessment that takes into consideration physical, cognitive, emotional, social, environmental and other conditions that might be triggering the behaviour. Understanding these behaviours as a person's response to something negative or confusing in his or her environment or as a means of communication can help staff develop appropriate responses and interventions for the resident. Often families have the greatest insight into what the need may be. Families recognize the "feeling" that is being demonstrated: "my Mom looks scared to me", "my Dad is embarrassed". These pieces of the puzzle are critical to figuring this out.

The approaches, strategies and protocols that are implemented must be integrated into the care that is provided to all residents, based on the assessed needs of residents with responsive behaviours, and coordinated and implemented on an interdisciplinary basis. These approaches, strategies and protocols must also be developed and implemented using evidence-based practices, and, if there are none, in accordance with prevailing practices. Re-evaluating the effectiveness of our interventions is also very important.

- We work to identify the behavioural triggers for the resident.
- We develop and implement strategies to respond to these behaviours.
- What we learn influences our approach to any interaction.
- We learn how to meet that need.



At Grandview Lodge we use various philosophies to achieve these results. Mainly the Montessori and Butterfly models but also subtle influence of the Eden Alternative. Various frameworks guide our hard work:

- P** Physical causes for behaviours
- I** Intellectual causes for behaviours
- E** Emotional causes for behaviours
- C** Capabilities – How they affect behaviour
- E** Environment – How does their environment affect behaviour
- S** Social – How does social activity affect behaviour

- W** Who – the person past and present
- O** Observations – when, where, why, what is happening
- W** What – interventions that have been tried to-date

We are ever grateful for the wise work of the Alzheimer's Society and our Behavioural Supports Ontario colleagues. And, I must also mention again, the dedication of our family members. If you have any questions about this aspect of our work, Please approach any member of our team.

Kim Livingstone
Assistant Director of Nursing



Brenda Boddy
Margaret Cushenan
Velma Huntington
Esther Kristensen
Harold MacPherson

William Moore
Anne Silverthorne
Clinton Street
Marilyn Tupper

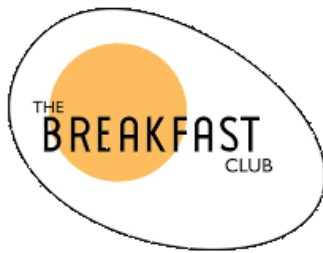
Programs and Support

Great News! The OBIE is here to stay. Resident Council voted on whether or not they would like to keep the OBIE and everyone voted YES! The trial was a huge success and we are very excited to continue to get to know how the OBIE operates and all the benefits that comes along with it. If you would like to know more information about the OBIE and the research behind it check out the booklet in the games room or just give me a call at 905-774-7547 ext. 2233

Our Camping Day themed Family Day turned out great! Some thought we were all sleeping in tents but they were just for décor ☺ Thank you to everyone who made these two days so successful. We certainly have a creative Recreation team!

Our Breakfast Club will be starting in October so please take a look at the dates below for your home area day. Come on out and help the management team make breakfast with the residents!

- October 6th – Bridge View
- October 14th – Hill View
- October 22nd – Creek View
- October 27th – Marsh View



Volunteers Needed: If you are interested in volunteering we are still looking for volunteers to assist in our tuck shop. We would like to be able to operate the Tuck Shop every day from 2:00 – 4:00 p.m. but currently we do not have enough volunteers to make this happen. If you or someone you know might be interested please have them reach out to me.

Resident Council & Food Committee: October 28th at 10:30 a.m. in the Games Room
Family Council October 28th at 3:00 p.m. in the Board Room

We will be celebrating Halloween on October 29th this year as the 31st is a Sunday! Come dressed in your best costume and have some FUN!

*Amy Moore,
Supervisor, Programs and Support*



October

6 th	• BV Breakfast Club
6 th	• CV/MV Jack Daniels Show @ 2:00 pm
7 th	• International Pie Day
11 th	• Thanksgiving
14 th	• HV Breakfast Club
20 th	• HV/BV Jack Daniels Show @ 2:00 pm
22 nd	• CV Breakfast Club
27 th	• MV Breakfast Club
31 st	• Halloween

Dietary Services

Greetings everyone! I wanted to start off by formally introducing myself and sharing a little bit about the work I'll be responsible for.



As the Full-Time Supervisor of Dietary Services I will be working closely with the Leadership Team and Dietary Staff, in striving to provide exceptional Resident focused food service, as well as complete Resident satisfaction and safety. I'm thrilled to be working directly with Residents' Council, the Part-Time Supervisor of Dietary Services (Kristen VanKuren), and the Registered Dietitian (Brooklyn Seal) in the development and continuous improvement of seasonal, theme, and special occasion menus. With their collective feedback and expertise, along with my passion for Resident centered care, I imagine the possibilities are endless.

When I was applying for this role, I immediately noticed the strong sense of community and the social model of care that is exhibited throughout the home. This is what made me so excited to join the inclusive team at Grandview Lodge. I hope that over the course of the next few weeks I get the chance to meet all the Residents, Families, and Staff.

Prior to accepting this role, I had gained extensive food service knowledge from working in both long-term care and restaurant settings. I have an extensive customer and food service background as well as strong culinary skills, obtained throughout my career and continuing education. With the help of everyone in the home, I am eager to expand my knowledge and come up with some new creative ideas in the Dietary Department.

If you have any questions, please feel free to reach out to me directly. I look forward to getting to know all of you and introducing myself in person at the next Resident's Council meeting. I hope to get some valuable feedback on previous menus and learn what the Residents would like to see on the upcoming holiday and seasonal menus.

Taryn Lynn
Supervisor, Dietary Services

Resident Profile – Margaret A. White (nee Hall)

Margaret Annabelle Hall was born in Toronto, Ontario on August 2, 1932, and is the daughter of Etta Hazel Hall and Captain Clarence John Hall. As a child, she went by "Annabelle" which she hated with a passion, but it was her favorite Aunt's name, so she tolerated it while she was young. She had two older sisters, Marie and June.



As a young child, Margaret spent her early years growing up in a rural area south of Hamilton, known as Glanford Station, where her family lived on a farm on Ferris Road. Her father built a chicken coop that was so beautiful Margaret said people could live in it (which is actually what happened after the farm sold). Margaret and her sisters attended SS#3 Chippewa, a one-room schoolhouse then located at the corner of Chippewa

Road and Hwy 6. Artist Murray Killman (of Killman Zoo) was a classmate of Margaret. She has fond memories of walking to school with her sister putting caterpillars on the fronts their shoes to see how far they could walk without dropping them.

Margaret and her family moved to Northern Ontario in the 1940's when her father, a Veterans Guard of Canada, was assigned to a Prisoner of War (POW) camp. After returning to Hamilton as a teenager Margaret quit school and signed up for the Air Force as a teletype operator. It was during this time





that she met James White. He was quite handsome and many girls had their sights set on him, but one day prior to going off to England he casually said "I'd ask you to marry me if I thought you would wait for me..." to which Margaret replied, "Well, ask me then." Three months later, Jim and Margaret were married at Christ's Church Cathedral in Hamilton. And, to her joy and amazement, her father arrived at the eleventh hour from where he was stationed to give her away!

Margaret regretfully left the Air Force as Jim was stationed in various places, and they moved frequently as their family grew: Ottawa (1st son John born), St. Bruno PQ, North Bay (2nd son Brian born), Trenton (3rd son Jeff born), Belleville (4th child Elizabeth born), Cold Lake AB and Edmonton AB. In 1973 Jim retired from the Air Force and the family moved to Ottawa where he took a civilian job with the RCMP.

Moving to the Cayuga area proved to open up some new beginnings for Margaret and her husband. Along with looking after her sister in Hamilton, Margaret joined the Cayuga Seniors, working her way through the ranks to President as well as joining the Quilters Guild. She was quite an accomplished seamstress, sewing many beautiful quilts and other items, which often became treasured gifts for her children and five grandchildren. Her love of sewing even got her the remaining credits she needed to get her high school diploma at age 65! Margaret did not enjoy cooking, so potluck dinners were often provided courtesy of "M&M Meats."

Margaret loved to travel, cruising around the world and especially enjoyed Vegas casinos for the slot machines. As we all know on Bridgeview Margaret is quite the card shark and bingo guru. She plays solitaire and tells everyone she beats the deck. The best way to Margaret's heart is through her sweet tooth! She has a weekly Facetime visit with her son Brian from Ottawa and visits with her daughter Elizabeth in Bridgeview.



GRANDVIEW LODGE

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Web: www.haldimandcounty.ca

Mission Statement:

“With comfort, compassion and care, Grandview Lodge Community supports a meaningful life for residents.”

Contact us:

MANAGEMENT:

Administrator

Jennifer Jacob Ext 2224

Supervisors, Dietary Services

Taryn Lynn Ext 2228

Kristen VanKuren Ext 2237

Dietitian

Brooklyn Seal Ext 2240

Director of Nursing

Jelte Schaafsma Ext 2234

Assistant Director of Nursing

Kim Livingstone Ext 2229

Supervisor, Facility Operations

Kellen Mowat Ext 2241

Supervisor, Programs & Services

Amy Moore Ext 2233

ADMINISTRATION:

Resident Services Clerk Ext 2221

Accounts Clerk Ext 2222

Administrative Assistant Ext 2223

NURSES STATIONS:

Bridgeview Ext 2238

Creekview Ext 2262

Hillview Ext 2247

Marshview Ext 2261

RECREATIONISTS:

Nicole Leeney, HV Ext 2303

Bev Little, CV Ext 2300

Gayle McDougall, BV Ext 2302

Megan Herkimer, MV Ext 2301



**Glen Meadows
William Smelser
Nick Dykstra
Margaret Jarrett
&
Grace Thatcher**

Physicians

Dr. Kamouna Attending Physician/
Medical Director

Dr. Ezzat Attending Physician

Upon request, the Director of Nursing may attend Physician appointments held at Grandview Lodge. Please see the registered staff in your home area.

The following services are available at Grandview Lodge:

Khurram Khan Physiotherapist

Bobbi-Jo Biggley Hairdresser &
Barber

Lisa Mederios, RPN Foot Care

Dr. McDonough Dentist

Rosanne Turenne, RDH Dental Hygienist

For more information regarding the above services or to book transportation for an off-site medical appointment (we have a van, fees apply), please call Lori Beale, 905 774-7547, ext. 2221.

Essential Caregiver Visiting Hours

Monday to Friday
8:30 a.m. – 8:00 p.m.

Saturday & Sunday
10:00 a.m. – 6:00 p.m.

