



# Grandview Lodge

*Comfort. Compassion. Care.*

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## Important Notice

### Update to Video Security Surveillance System

November 2, 2021

To: Staff, Residents, Family and Visitors of Grandview Lodge

This notice is to advise you of the upgrade to our existing video security surveillance system. This project was identified through the facility assessment that was completed in 2020 and was added to the GVL Capital Budget forecast as a complete replacement. We are pleased that this project met the requirements for provincial funding and the cost of the project will be fully covered.

During the redevelopment of GVL in 2006 video cameras and a monitoring system were added to the main entrances of the home and in areas within the home that were considered high risk areas. These cameras will be replaced and these spaces will continue to be monitored.

#### **What's new?**

In addition to the replacement of the 9 existing cameras, Grandview Lodge will have 14 new cameras installed for a total of 23 cameras throughout the home. These cameras will be positioned to capture activity at entry/exit points throughout the home including doors to the backyard spaces and will also be positioned to capture activity around high risk areas such as medication storage spaces, personal health record storage spaces, spaces which contain valuables and outdoor spaces including parking lots.

#### **Incidental coverage:**

As technology has advanced so has the capability of the cameras and as such there will be broader coverage of the observed spaces. It is fair to assume that your presence in the home will be captured at some or several point(s) during your stay.



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## **What is not covered:**

Cameras will not be installed in private areas such as resident care areas, resident rooms, washrooms, offices, nursing stations, staff breakrooms or any of our common rooms in the home such as the overnight suite, family dining room or boardroom to name a few. Please note there may be incidental coverage of the entry/exits to these spaces due to their proximity to other monitored areas.

## **Intended Purpose:**

To improve our ongoing compliance with the Long-Term Care Homes Act under Section 5-Safe and Secure Home:

*“Home to be safe, secure environment: Every licensee of a long-term care home shall ensure that the home is a safe and secure environment for its residents. 2007, c. 8, s. 5.”*

To provide a safe and secure work environment for Grandview Lodge employees.  
To review when concerns are identified for suspicious or criminal activity and during an investigative process.

## **What it is not intended for:**

Unsubstantiated monitoring of daily activities of residents, staff, family or visitors to the home.

We are pleased to offer this higher level of security to our home at a time when many of us are installing similar features in our own homes for an added sense of security and peace of mind.

## **If you have any questions or concerns, please contact:**

Jennifer Jacob

Administrator

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