



Grand Viewpoints

January 2022

Administrator's Message

Happy New Year!

Let's just address the elephant in the room – COVID-19 and Variants of Concern.

I was hopeful that we would not find ourselves starting 2022 the same way we started 2021, but here we are. Please know that we all share your frustration and fatigue related to the ongoing pandemic and the impact it has on our lives, from our physical and mental health, ability to connect socially, participate in spiritual gatherings and most importantly gather with our loved ones without restriction.

Many of you have been very forthcoming with your frustrations and I want to assure you that your voices have been heard and while we may not totally disagree with you, the staff at Grandview Lodge are charged with the responsibility to keep you safe and healthy and to follow the mandates of our governing bodies such as Ontario Public Health, the Ministry of Long-Term Care, as well as provincial guidelines to re-opening Ontario.

As always, the team at Grandview Lodge remains committed to finding a balance between risks and benefits when we apply restrictions to visits and activities. The home will always assess the level of risk, look for mitigating factors and apply a least restrictive approach while maintaining resident and staff safety. This does not mean that the home can go against legislated requirements or mandates but we can choose to implement the minimum standard when it is deemed safe to do so. We recognize that at times this will not align with your wishes or expectations and will create frustrations in our relationships.

In an effort to support our Residents and Family members in having their voices heard we would like to invite anyone who is interested to join the GVL Resident or Family councils. Each council meets separately and meetings occur monthly. These meetings provide an overview of home operations, LTC legislation and mandates and provide a formal setting for you to provide feedback, make suggestions and advocate for change. We can assist in connecting our council members to the broader provincial councils to advocate for change at the highest level of government.

If you are interested in joining the Grandview Lodge Residents' Council or Grandview Lodge Family Council please contact Amy Moore at Ext 2233.

Jennifer Jacob
Administrator

OUTBREAK

Respiratory Outbreak Marshview Home Area

Residents have recovered well from the respiratory outbreak. All resident symptoms have resolved and the outbreak should be declared over effective January 8, 2022.

Omicron Variant Suspect Outbreak Creekview Home Area

On January 4th, 2022 a resident on our DementiAbility home area exhibited symptoms associated with COVID-19, as well as a low grade fever. Staff completed a Rapid Antigen Test and it was positive. Public Health was notified and the home was placed in “suspect” outbreak pending the confirmation of PRC testing. I believe a confirmed outbreak is highly likely which is why I am sharing this information prior to receiving the results of the PCR swabs. Updated communications will be sent to residents, family and members of the public through our email distribution list and will be posted on the Grandview Lodge page of the Haldimand County website.

Many of the residents on this home area tend to wander and are not able to adhere to IPAC and isolation protocols. We anticipate that this unit will not be spared given the high transmissibility of the variant and we expect to see several other positive cases identified through surveillance testing.

The staff response has been swift and proactive. They have initiated a reverse isolation precaution for the home area which has staff working in full PPE for the duration of their shift in an effort to contain the spread as opposed to donning and doffing PPE when entering and exiting an isolated resident’s room.

While Essential Caregivers are still permitted to visit residents during an outbreak the number of essential caregivers visiting at one time is limited to one (1) and visits must occur in the resident’s room only.

At this time we have not identified any critical health conditions in residents or staff related to COVID-19.

We will continue to monitor this situation and provide updates upon further developments.

		Requirements		
		Fully Vaccinated	Not Fully Vaccinated	Outbreak/ Resident in Quarantine
VISITORS *Masks required at all times. Eating and drinking not permitted except where a home is able to provide designated space	ESSENTIAL – CAREGIVER Max 2 designated (unless previously designated). Caregivers designated after December 15, 2021 must be fully vaccinated Max 2 per resident at a time (unless in outbreak or quarantine) Required to have first dose of COVID-19 to gain entry to home. Second dose required as of February 21, 2022 ¹	May have physical contact with resident May support in dining room, join in activities Must be screened and tested to enter home	Are restricted to residents’ room where permitted entry to home Must be screened and tested to enter home	May support in resident’s room / quarantine room (1 per visit)
	NON-ESSENTIAL GENERAL VISITOR	NEW: Not permitted, unless visiting a resident receiving end of life care.		

Nursing

Happy New Year to Everyone, with many blessings we hope that everyone remains safe throughout this next year. We have been very busy mitigating COVID-19, while continuing to deliver our high quality of care and services to our residents. As we continue with these efforts, we are also anticipating and working on several changes for the new year 2022.

Recently, along with our pharmacy, we have participated in a Medication Safety Self-Assessment program through the Institute for Safe Medication Practices Canada (ISMP Canada). This assessment has enabled us to focus on medication management improvements that will benefit our residents and staff at Grandview Lodge. Together with our new Pharmacy provider CareRX, we have committed to some initiatives toward Medication Safety Technology improvements. The proper use of technology will ensure that some of our processes are even more efficient, enabling our staff to spend increased time with the residents and ensure optimal safety in caring for our residents.

After having immunized the large majority of our residents, we have now also completed our Resident's Influenza Immunization Campaign. Even though the predominant virus in our communities has been COVID-19, it is important to safeguard our residents and staff against Influenza A. We continue to have screeners at the staff and visitor entrances to ensure that people entering Grandview Lodge, consent to a clean bill of health. It is important for everyone coming into our Home, to realize that our vulnerable residents need to be protected from illness.

Each year, Grandview Lodge has Mandatory training for staff. This year, I reviewed the importance of not coming to work when feeling sick. We also reviewed the COVID symptoms, even though they have been changing throughout the year. Everyone should be reminded to live a healthy lifestyle through: eating healthy, getting plenty of sleep, regular exercise, washing our hands, and receiving the COVID and Influenza vaccine. After providing COVID vaccine boosters to the our eligible residents, we have now also been able to offer booster shots to our staff. This clinic was booked full very quickly and we will be conducting another booster clinic in January.

Foot Care Services

Please note, there is a **rate change for Foot Care**, effective March 1st, 2022:

- As a result of an increase in cost of goods and services over the past year, Foot Care services are being increased from \$35.00 per \$40.00 per visit (this amounts to \$60.00 annually for those residents receiving monthly service).
- in order to avoid an interruption to service for the resident, scheduled appointments and applicable charges will continue and be reflected on your monthly invoice from the home..
- Residents can opt out of this service at anytime by notifying their registered staff on their home area.
- Residents also have the right to source foot care services from a vendor of their choice outside of Grandview Lodge.

Jelte Schaafsma
Director of Nursing

Programs and Support

Happy New Year!

December was quite the busy month! We hope you all had an amazing time at our Winter Wonderland Galas. I want to send a thank you out to the Potting Shed and Tammy Summers for assisting with decorating our auditorium. The decorations were absolutely beautiful. The recreation team worked hard at making our Gnome display for the outdoor light tour. The wind wasn't our friend when decorating the trees but it all came together in the end. Thank you to everyone who made our outdoor light tour a special one for all to see.

Our Christmas Elf, Beth Rowland spent countless hours overseeing our stocking program. Our community stepped up again and donated so many wonderful items to our residents. I want to personally thank all our local businesses, community organizations, families, volunteers and staff for

all their generous donations. I want to send a huge thank you to Beth Rowland who has kept this program running for so many years. Without Beth, I honestly do not think the stocking program would happen. Thank you Beth for your continued support in making Christmas so wonderful for everyone at Grandview Lodge!

I want to inform every one of some changes that will be occurring in the recreation department. Starting on February 1st, 2022 all of our full time recreation staff will be rotating home areas. We do this every two years. I know change can be hard at times and I know the recreation team will be missed in each of their current home areas. We have an amazing recreation team and we will make this transition as smooth as possible. You will have many opportunities to get to know your new Recreationist and please don't hesitate to give feedback with what programs you would like to see. Here is the list of each home area and which Recreationist will be working.

Hillview – Gayle McDougall	ext. 2302
Bridgeview – Bev Little	ext. 2300
Marshview – Nicole Leeney	ext. 2303
Creekview – Megan Herkimer	ext. 2301

Starting February 1st! The full time recreation staff will move home areas.

We also have three part time Recreationists who cover in each home area. They are Jami Melanson, Shelby Wolfe and our newest staff member Victoria Hoben who will be starting on January 19th. Victoria will be covering for Nicole Noort while she is away on parental leave.

Next Residents' Council Meeting – January 27th 10:00 a.m. in the Games Room.
Next Family Council meeting - TBD

Amy Moore
Supervisor Programs & Support



Agnes Bruttocao
Dale Carpenter
Dan Devenny
Sophie Levinski
Patricia Lightfoot
Margaret Meadows
Mary Middler
William Smelser
Shari Stampfler
Lisa Whiteman

Bridgeview Resident Profile

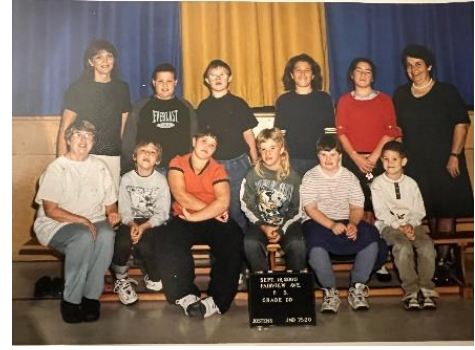
Meet our new Resident Marg Jarrett. Interested in learning about history or geography? If so, you will enjoy a conversation with Marg. Here is why!

Marg's adventurous spirit began in 1939 when she was born in a small town on Vancouver Island (Port Alberni BC). Her father who served in the army meant that, in her early years, the family consisting of a younger sister Cathy moved often. With each move to new communities her mother taught school – including in BC, Whitehorse Yukon and Manitoba. When Marg was 16 they moved to London Ontario – where her mother became the Head of Medical Records for Ontario at Victoria hospital.



Marg Graduated from London South Collegiate Institute and from London Teachers College. She began her teaching career in Guelph in 1960 – meeting her husband Lenard (Len) marrying in 1961. They would be married for 55 years.

Together they moved to Dunnville where Len became head of Geography at Dunnville Secondary School. Marg was the children's librarian for 13 years at Dunnville Public Library. She taught in both the public and catholic systems retiring from Fairview Public School in 2002 after teaching developmentally delayed children.



They loved to travel. Marg has visited every continent except Antarctica. She fondly remembers highlights of her travels – including 3 trips to China. They lived in Figtree NSW Australia for 1 ½ years



teaching, and were very active in the Anglican Church doing missionary work in Peru. Marg and Len dedicated their life volunteering and advocating for those that had less than they had. They were both independently recognized with The Order of Niagara, Anglican Church based on volunteerism, mission work and local outreach initiatives.



Marg's Dunnville home of 45 years is a century old home "Glenorchy". Marg and Len walked past the home many times saying how much they would love to purchase the home – and when it came on the market they jumped at the opportunity to purchase it! They raised three children in the home – Phil, Mark and Paula. Marg now has 10 grandchildren and 3 Great Grandchildren.



Her adventurous spirit continues as she shares stories of local community involvement and worldwide travels. She is active in activities at Grandview Lodge and can often be found reading the Hamilton Spectator and working on puzzles.

Gayle McDougall
Program Recreationist



Lenora Sherwood
Charlene Deforest
Loisann Patterson



*With heavy hearts
We said goodbye to:*

Joan Cowling
Eric Nylund
Lloyd Mumby
Bev Maciuk
Rachel Poulin

GRANDVIEW LODGE

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Dunnville ON N1A 1V9

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Fax: 905 774-1440

Web: www.haldimandcounty.ca

Mission Statement:

“With comfort, compassion and care, Grandview Lodge Community supports a meaningful life for residents.”

Contact us:

MANAGEMENT:

Administrator

Jennifer Jacob Ext 2224

Supervisors, Dietary Services

Taryn Lynn Ext 2228

Kristen VanKuren Ext 2237

Dietitian

Brooklyn Seal Ext 2240

Director of Nursing

Jelte Schaafsma Ext 2234

Assistant Director of Nursing

Supervisor, Facility Operations

Kellen Mowat Ext 2241

Supervisor, Programs & Services

Amy Moore Ext 2233

ADMINISTRATION:

Resident Services Clerk Ext 2221

Accounts Clerk Ext 2222

Administrative Assistant Ext 2223

NURSES STATIONS:

Bridgeview Ext 2238

Creekview Ext 2262

Hillview Ext 2247

Marshview Ext 2261

RECREATIONISTS:

Nicole Leeney, HV Ext 2303

Bev Little, CV Ext 2300

Gayle McDougall, BV Ext 2302

Megan Herkimer, MV Ext 2301

Visiting Hours

Monday to Friday
8:30 a.m. – 8:00 p.m.

Saturday & Sunday
10:00 a.m. – 6:00 p.m.



Physicians

Dr. Kamouna Attending Physician/
Medical Director

Dr. Ezzat Attending Physician

Upon request, the Director of Nursing may attend Physician appointments held at Grandview Lodge. Please see the registered staff in your home area.

The following services are available at Grandview Lodge:

Khurrum Khan Physiotherapist

Bobbi-Jo Biggley Hairdresser &
Barber

Lisa Mederios, RPN Foot Care

Dr. McDonough Dentist

Rosanne Turenne, RDH Dental Hygienist

For more information regarding the above services or to book transportation for an off-site medical appointment (we have a van, fees apply), please call Lori Beale, 905 774-7547, ext. 2221.